

WARRANTY

TWENTY-FOUR MONTHS LIMITED WARRANTY

Our watches are designed according to high-quality standards. Your watch is covered by our limited warranty that is valid for twenty-four months from the date of purchase. The warranty covers any malfunction occurring from defective parts or workmanship. If your watch is returned during the warranty period, we will repair any defective product or watch-part at no additional expense, once the product is returned.

THIS WARRANTY DOES NOT COVER:

1. Damage, accidental or otherwise, not caused by defect of material or workmanship.
2. Damage to the finish of the case, crystal, bracelet, strap or any other watch-part caused by wear.
3. Battery lifetime.
4. Moisture damage to a product not marked "water resistant" on the back or on the dial.
5. Damage caused by failure to test and reseal the watch after battery change.

Contact our customer service team if you have experienced any defect to your watch that is covered by our warranty. Please include a copy of your receipt as proof of purchase.

Visit our customer support page here:

<https://www.mynamenecklace.com/CustomerSupport.aspx>